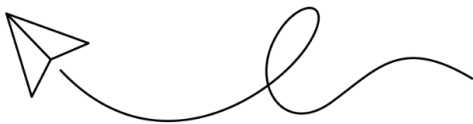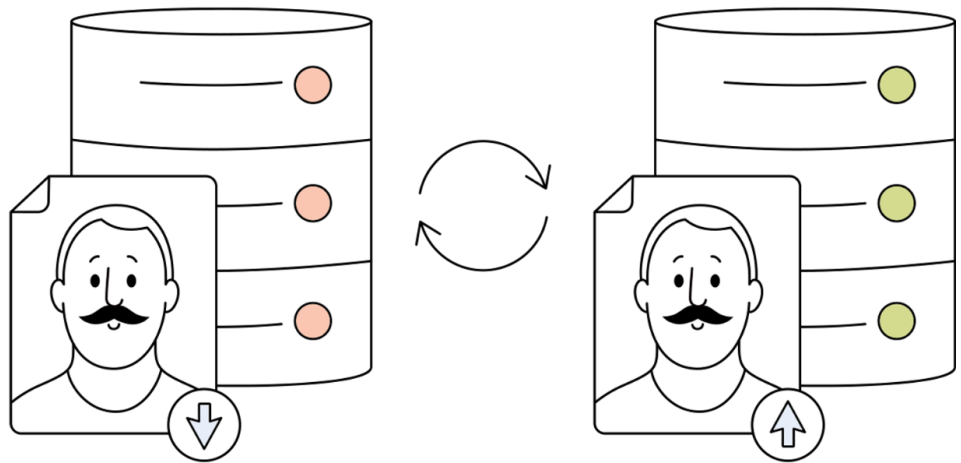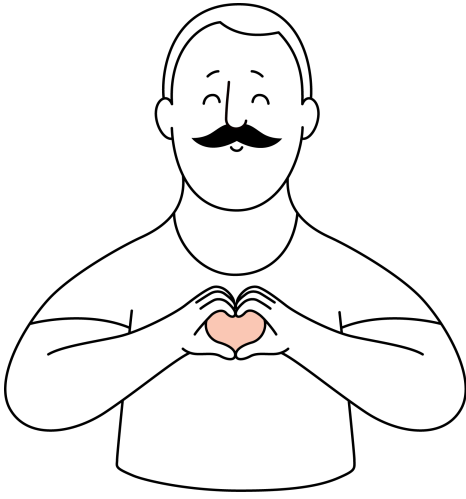# CONTENT MIGRATION

In this section, we'll discuss the migration to HostPapa.

This quick overview will cover the various ways you can migrate your content from your current provider to HostPapa, including the website content, databases, or emails.
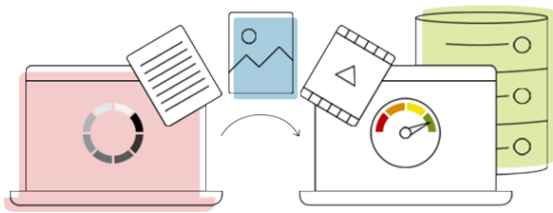
So, you've recently **switched to our services** and are now looking to **migrate** your **content** over. Don't worry, we're here to help you with that! However, before we get started, it's essential to understand the **difference between a domain name transfer and content migration**.

When you **transfer a domain name** from a different provider/registrar to us, **it doesn't automatically move your website content**, emails, or any other data. A domain name transfer simply means changing the company that manages your domain name and where you can renew it, change its nameservers, etc.

If you also have content - such as websites, databases, or mailboxes - that you need to move over from your previous provider, you have the possibility to **request a migration**. If you're not sure how to do it yourself, our team can help you with this process and ensure that your content is safely and securely moved over to our services.

We offer **free website migration** services to all of our customers. Depending on the data that needs to be migrated, our support team will provide you with all the necessary information once you contact us.

Note: We review each transfer request individually and assist accordingly.

All you have to do to **request** a content **migration** is to contact us via **Phone**, **LiveChat**, or **Ticket** (Dashboard - My Support area), and our team will be more than happy to look into your request and analyze it.

It's worth mentioning that in order for us to perform a migration, we need login information from the previous provider so we can log in, analyze the account there, and migrate it over to HostPapa on your behalf.

More information about this will be provided once you submit your request, but it doesn't hurt to provide all of this along with your initial migration inquiry. It will speed up the process and ensure a faster turnaround.